"Service Awaits Your Call"



Tel: (401) 723-1100 RI (866) 761-4620 MA

Service Plus Plan

The Service Plus Plan covers many things that typically go wrong with your system and includes an annual tune-up to increase your system's longevity and performance.

Tune-Up

Your boiler or furnace will be tuned-up when necessary to insure the maximum efficiency of your heating system. We will:

- Test and adjust oil burner for maximum efficiency, using combustion testing equipment.
- Inspect combustion chamber.
- Clean and check electrodes and nozzle.
- ◆ Install air filters. We supply oil filter cartridge and burner nozzle if necessary.
- Oil all motors on burner, fans and circulators.
- Check all safety and operating controls.
- Check oil tank and lines.
- Clean furnace and flue pipe, including chimney base (where accessible).

Fax: (401) 727-0228

McKee Brothers Oil Company will repair or replace during the life of this agreement, with no charge for parts or labor, any of the following items which may become defective due to normal use or wear and tear.

Controls

- Aquastat
- Cad Cell Control
- Circulator Control
- **Draft Regulator**
- **Emergency Switch**
- Fuses
- Pressuretrol Control
- Primary Control (\$50 allowance)
- Reverse Aquastat
- Stack Control
- Temperature Gauge
- Thermostat (manual)

Other

- **Barametric Dampers**
- Tank Gauge
- Tank Whistle

Warm Air Systems

- Air Filter (1 set)
- Air Regulator
- Air Stat
- **Blower Bearings**
- Blower Belt
- Blower Motor (up to 1/2 hp)
- **Blower Pulley**
- Blower Shaft
- Blower Wheel
- Fan Control
- Limit Control

Burner Replacement Parts

- **Burner Blast Tube**
- **Burner Coupling**
- Burner Fan
- Burner Flange Gasket
- **Burner Motor**
- **Buss Bar Transformer Leads**
- Cad Cell Assembly
- Cad Cell Eye
- Delayed Oil Valve
- Delayed Oil Valve Coil
- Electrodes

- Electrode Assembly
- ◆ End Cone
- Ignition Transformer
- Low Voltage Transformer
- Nozzle Adapter
- ♦ Nozzle Line

Hot Water and Steam Systems

Main Zone

- Circulator Coupling
- Circulator Impeller
- Circulator Wicking
- Circulator Switch
- Gauge Glass

Fuel Supply Parts

- Fire Matic Valve
- Flare Fittings
- Fuel Filter Cartridge
- Fuel Filter Complete
- Fuel Pump
- Fuel Pump Bleeder
- Fuel Pump Strainer
- Oil Line Fittings

Service Maximum Protection Plan

The Service Maximum Protection Plan includes everything in the Service Plus Plan plus the significant addition of the following major items to give you the maximum protection and peace of mind. All parts included in Service Plus Plan plus

Parts

- **Bearing Assembly**
- Boiler Valves
- **Check Valves**
- Circulator Motor
- Circulators and Zones Valves (unlimited main zone only) (Additional charge \$12.00 per zone after 2 zones.)
- Combination Control

- Expansion Tank
- **Extrol Tank**
- Feed Valve
- Flue Pipe (first 10' up to 9")
- Gate Valves
- Gauge Glass Set
- **High Limit Control Humidifier Float**
- **Humidifier Pad**
- Low Limit Control Low Water Cut-Off Float
- Low Water Cut-Off Switch Mixing Valve
- Pop Safety Valve

- Pressure Reducing Valve
- Pressure and Temperature Gauge (directly associated w/burner)
- **Primary Control**
- Pyrostat
- Relief Valve
- Solenoid Valve Triple Aquastat
- Zone Valve Head Zone Valve Motor
- Zone Valve Powerhead
- Zone Valve Relay
- Zone Valve Stem

Water Heater Plan

Your residential oil-fired water heater will be thoroughly inspected and all parts listed below will be repaired or replaced, including labor:

- Aquastat
- **Barometric Damper**
- **Burner Coupling**
- Burner End Cone Burner Fan
- **Burner Motor** Cad Cell

- ◆ Cad Cell Control
- Emergency Switch
- Firomatic Oil Valve
- Firomatic Thermal Switch Fuel Oil Filter
- Fuel Oil Pump

- Nozzle
- Smoke Pipe
- Temp/Pressure Relief Valve
- Vacuum Breaker

Parts not covered: Water Heater Tank, Piping, and Fire Chamber.

General Conditions

1. During the life of this agreement, the service hours **McKee Brothers Oil Corporation** will provide will be dependable, prompt emergency service 24 hours a day, 7 days a week, 365 days a year.

Emergency service constitutes: NO HEAT, NO HOT WATER, SERIOUS FUEL AND WATER LEAKS, OR SMOKE.

All other regular service will be performed during our normal working hours Monday through Friday - 7:30 am to 4:00 pm

If non-emergency service calls are made during nights, Saturdays, Sundays, or holidays, the customer agrees to pay a per call charge based on the company's current surcharge rates.

- 2. **McKee Brothers Oil Corporation** agrees to render service to the customer's oil burning equipment for one year from the month in which the agreement began. If customer does not have service agreement protection, they will be charged parts and labor at the prevailing rate. It is agreed that the customer agrees to purchase their entire fuel oil from **McKee Brothers Oil Corporation**. A yearly minimum usage of 400 gallons is required.
- 3. This agreement will expire on your anniversary month each year and will automatically be renewed every year unless terminated in writing. This agreement is not written on a pro-rated basis and no refund will be made if the customer prior to its normal expiration date cancels the agreement.
- **4.** The service plans at prices quoted are for the ordinary residence or comparable size commercial heating systems that fire at a rate of 4 gph and are ONLY AVAILABLE TO CUSTOMERS WHO PURCHASE THEIR ENTIRE FUEL OIL REQUIREMENTS FROM **McKee Brothers Oil Corporation**.
- 5. There shall be no liability for any reason on the part of McKee Brother's Oil Corporation for work done by anyone else, unless such person is authorized by **McKee Brothers Oil Corporation** to perform such work or furnish parts.
- McKee Brothers Oil Corporation shall not be held liable for inability to supply or obtain parts that are no longer available through normal supply channels.
- 7. It is agreed that if any tax or other charges are imposed by a governmental authority with respect to the sale, delivery, or use of the products covered hereby, it will be added to the price to be paid by the Buyer. These service agreements do not cover service or the repair or replacement of oil burner parts required as the result of abnormal conditions such as war, fire, flood, hurricane, explosion, acts of God, or other causes beyond the control of **McKee Brothers Oil Corporation**.
 - 7A. Failure of customer to maintain proper boiler water level or pressure.
 - 7B. Customer leaving emergency switch in "off" position or not resetting fuses or breakers.
 - 7C. Tank water or sediment system infiltration.
- 8. Service will not be rendered unless customer provides reasonably safe and easy access to work areas. Failure to allow access for maintenance during the agreement period will render this agreement void. The ultimate responsibility for scheduling maintenance rests upon the customer.
- 9. **McKee Brothers Oil Corporation** reserves the right to reject any service agreement after inspection of the burner. The bill for service to be rendered under this agreement shall be considered final acceptance of this agreement.
- 10. McKee Brothers Oil Corporation cannot assume responsibility for loss of heat or any damage resulting from a freeze up in an occupied or unoccupied dwelling. It is the customer's sole responsibility to arrange for a daily house check if customer is away from the premises.
- 11. WILL CALL customers for fuel oil deliveries will be charged for after hours delivery service at the current hourly rate.
- 12. **McKee Brothers Oil Corporation** will not be responsible for run-outs when the account is delinquent after notification from the credit department.
- 13. Agreements do not cover oil tanks. When tank is leaking it must be fixed or repaired before we deliver oil.
- 14. **McKee Brothers Oil Corporation** is not liable for any environmental pollution or pollution cleanup due to tank rupture or oil leak of any sort.
- 15. **McKee Brothers Oil Corporation** shall not be held responsible for damage or losses resulting from a failure to supply fuel oil (run out) or if the fulfillment of either agreement shall be delayed or prevented by wars, acts of enemies, strikes, inability to secure mechanics, parts, material or transportation, or by any other conditions not reasonably within our control.
- 16. Service Contract agreements are not in force if the service agreement is not paid within 20 days from the invoice date. If payment for service contract agreement is overdue the customer will be charged for parts and labor at the prevailing rates.